

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	30-05-2025 14:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	30-05-2025 14:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Education
Department Name/विभाग का नाम	Department Of Higher Education
Organisation Name/संगठन का नाम	Indian Institute Of Technology (iit)
Office Name/कार्यालय का नाम	New Delhi
क्रैता ईमेल/Buyer Email	buycon4927.iiti.jh@gembuyer.in
Total Quantity/कुल मात्रा	178
Item Category/मद केटेगरी	Potable Water Purification System with Inbuilt Water Cooler with 5 Years of Warranty & CAMC
GeMARPTS में खोजी गई स्ट्रिंग / Searched Strings used in GeMARPTS	Potable Water Purification System with Inbuilt Water Cooler
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	Potable Water Purification System DE - Ionization Based, Non electric Potable water purification system gravity or inline based, Potable Water Ionization Machine, High quality water purification system, Self - Contained Drinking Water Coolers (V3) as per IS 1475, Reverse Osmosis based Water Treatment System above 50 LPH Capacity (V2), Water Purification System with UV (Ultra-Violet Process) or UV (Ultra-Violet Process)+UF (Ultra-Filtration Process), RO Water Treatment System Above 50 LPH Filtration Capacity, Hydrogen Generator, Motorcycles Powered and Mounted Water Mist Fire Extinguishing High Pressure System with pump PTO
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	- Potable Water Purification System DE - Ionization Based - Self - Contained Drinking Water Coolers (V3) as per IS 1475 - High quality water purification system
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	130 Lakh (s)

Bid Details/बिड विवरण	
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	1050 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Past Performance/विगत प्रदर्शन	80 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
Comprehensive Maintenance Charges Required	Yes
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	10 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Estimated Bid Value/अनुमानित बिड मूल्य	26700000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
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EMD Amount/ईएमडी राशि	800000
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ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	14

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

REGISTRAR

New Delhi, Department of Higher Education, Indian Institute of Technology (IIT), Ministry of Education.
(Registrar, lit Ism Dhanbad)

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the

date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

7. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

9. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

10. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting

bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- If number of technically qualified bidders are only 2 or 3.
- If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
08-05-2025 11:00:00	Conference Hall, DSW, IIT (ISM) Dhanbad - 826004, Jharkhand

Potable Water Purification System With Inbuilt Water Cooler With 5 Years Of Warranty & CAMC (178 set)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Buyer Specification Document/क्रेता विशिष्टि दस्तावेज़	Download
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Comprehensive Maintenance	
Warranty of required product	1 Year
Comprehensive Maintenance Duration (Post Warranty)	4 Year

*Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog specification

Installation Commissioning and Testing (ICT) details for the above item:

% of Product Cost Payable on Product Delivery	70%
Min Cost Allocation for ICT as a % of product cost	30%
Number of days allowed for ICT after site readiness communication to seller	20 Days/दिन

Consignees/Reporting Officer/परेषित/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Sourav Mondal	826004, Indian Institute of Technology (Indian School of Mines), Dhanbad, Jharkhand	178	60

Buyer added Bid Specific Additional Scope of Work

S.No.क्र.सं.	Document Title	Description	Applicable/रिवर्स प्रभार के अनुसार जीएसटी i.r.o. Items
1	Updated and Revised Scope of Work and ATC – Part B View	Updated and Revised Scope of Work and ATC – Part B	Potable Water Purification System With Inbuilt Water Cooler With 5 Years Of Warranty & CAMC(178)

The uploaded document only contains Buyer specific Additional Scope of Work and / or Drawings for the bid items added with due approval of Buyer's competent authority. Buyer has certified that these additional scope and drawings are generalized and would not lead to any restrictive bidding.

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

The following Buyer Added Bid Specific Terms and Conditions will apply for this bid. These Specific Terms and Conditions will modify / substitute / supplement the other clauses mentioned in bid document.

Whenever there is any conflict between the provision of other clauses mentioned in the bid document and that in the Buyer Added Bid Specific Terms and Conditions, the provision contained in the Buyer Added Bid Specific Terms and Conditions shall prevail.

Note: The evaluation of the bid shall be done on the basis of the 'Updated and Revised Scope of Work and ATC - Part B'. Same is uploaded under 'Buyer added Bid Specific Additional Scope of Work'. Bidders are requested to read the 'Updated and Revised Scope of Work and ATC - Part B' carefully before submission of bid.

The details of the Independent External Monitors (IEMs) are as under:

Sl. No.	Name of the Independent External Monitor (IEM)	E-mail ID
1.	Shri Anant Kumar	iem1@iitism.ac.in , anant_in@yahoo.com
2.	Shri Hari Shanker Gupta	iem2@iitism.ac.in , hsguptaifs@gmail.com
Note: Annexure-VIII (Integrity Pact) is mandatory. In case of non-submission of the duly filled Annexure-VIII (Integrity Pact) by the bidder, the submitted tender shall be summarily rejected.		

Pre-Bid Date & Time	Pre-Bid Venue
08-05-2025 11:00:00	Conference Hall, DSW, IIT (ISM) Dhanbad - 826004, Jharkhand

Annexure-B

Additional Terms and Conditions (ATC)- Part B

S.No.	Description
1.	All authorized dealer of Original Equipment Manufacturer (OEM) should have to submit a certificate in ANNEXURE-I issued by Original Equipment Manufacturer (OEM) along with, the details like name, designation, address, email id, contact no, etc. should be mentioned on certificate in favour of authorized dealer/distributor.
2.	The bid shall be submitted by OEM/ authorized dealer for the indented item and an OEM should have its own manufacturing set-up/unit in India.
3.	All the bidders shall have to submit (a) GST registration, (b) PAN card copy, and (c) Factory License of OEM.
4.	Bidder is required to submit the EMD as per the bid terms and conditions.
5.	<u>Average Annual turnover Criteria:</u> The minimum average annual financial turnover during the last three years, ending on 31st March, of the previous financial year i.e. 2021-22, 2022-23 and 2023-24, shall be 1050 Lakhs for OEM and 130 lakhs for bidder. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid.

6.	<u>Experience Criteria:</u> 1. The Bidder/OEM shall provide a single work order along with work completion certificate duly signed by the Competent authority of the buyer of minimum 100 water cooler cum water purifier supplied to any Central/State Govt Organization / PSU / Govt Autonomous Bodies/CFTI's in any last 05 (Five) Financial Years (FY 2020-21, 2021-22, 2022-23, 2023-24, and 2024-25), ending 31st March 2025. 2. Bidder/OEM should have experience of successfully completed the similar nature of work in any Central/State Govt Organization / PSU / Govt Autonomous Bodies/CFTI's during last 03 (Three) Financial years, ending 31st March 2025, i.e. , (FY 2022-23, 2023-24, 2024-25) as follows: (a) One similar work each costing not less than the amount equal to 80% of the total tender cost. Or (b) Two similar work each costing not less than the amount equal to 50% of the total tender cost. Or (c) Three similar work each costing not less than the amount equal to 40% of the total tender cost. Similar nature of work means supply and installation of water purifier or water cooler. Work order along with work completion certificate duly signed by the Competent authority of the buyer is to be attached with the bid. Note: Work order/ work completion certificate of earlier period will not be considered.
7.	The bidder/OEM should have their own Service Center or Authorized Dealer within Jharkhand State to provide timely post sales services within 2 working days during the warranty period. The details of such a service center should be submitted along with supporting documents such as shop registration certificate, electricity bill, etc. indicating the address of Service Center or Authorized Dealer within Jharkhand State. All the post sales services, as required, should be provided at the IIT(ISM), Dhanbad campus during warranty period by the bidder/OEM.
8.	The bidder shall have to submit Escalation Matrix for service support. The Escalation matrix must contain Name, Designation, Contact/Mobile No and Email id of concern individuals. The Escalation Matrix for service support of bidder shall be submitted along with bid document.

9.	A) The items that should be supplied as per the approved specification of good Quality and certificates relevant to respective category: a) ISO 9001 :2015 or latest version Quality Management Systems b) ISO 14001:2015 or latest version Environmental Management System c) ISO 45001:2018 or latest version Occupation Health and Safety management System. The copies of the same need to be enclosed by the manufacturer and the same should be verifiable. Issuing Accredited authority/bodies of the above certificates shall be verifiable through the website: http://nabcb.qci.org.in/search-accredited-bodies/. Certificates obtained from any other non-approved agency will not be acceptable.
	B) Compliance with ISO 10500:2012 or latest version for Drinking water quality of offered model from NABL approved lab. The certificate copy of the same need to be enclosed by the bidder. Issuing Accredited authority/bodies of the above certificates shall be verifiable through the website: https://nablwp.qci.org.in/. Certificates obtained from any other non-approved agency will not be acceptable.
10.	In House Lab facilities: The OEM of the offered product should have in-house NABL accredited testing facilities. The certificate issued from NABL mentioning the name of the Legal Identity, Certificate Number, Address of the testing facilities etc. should be attached with the bid document.
11.	<u>Scope of supply (Bid price to include all cost components) :</u> Price should include supply, installation, testing at IIT(ISM) Dhanbad and shall include the GST, transportation, insurance, packing, or any other charges/taxes if any.
12.	<u>OPTION CLAUSE :</u> The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.
13.	<u>Delivery period</u> <u>60 days from the date of award of contract.</u>

14.	<u>Sample of water purifier cum cooler (after the award of the contract)</u> a) The successful Bidder shall have to get an advance sample approved from the buyer before delivery. Successful Bidder shall submit 01(One) Nos. of sample for Buyer's approval, within 15 days of award of contract. b) Buyer shall, as per the approved specifications framework, either approve the advance sample or provide a complete list of requirements in the submitted sample as per the terms of purchase order. c) Bidder shall be required to ensure supply as per approved sample as communicated by Buyer. d) The delivery period shall be re-fixed without LD/ with LD if required for the period of sample approval time taken by the Institute authorities after receipt of the sample from the successful bidder. e) In case the sample is found to have major deviations / not conforming to the approved
	specifications, the buyer at its discretion may call for fresh samples for approval before allowing bulk supplies or may terminate the contract after notifying the deviations to the seller or without assigning any reasons thereof and EMD may be forfeited by the Institute. Unless otherwise provided in the contract, all samples required for the test shall be supplied by the bidder free of cost. Where under the contract, the bidder is required to submit an advance sample, any expenses incurred by the bidder on or in connection with the production of said items in bulk, before the sample has been approved unconditionally, shall be borne by the bidder and s/he shall not claim any compensation in the event of such sample being found unacceptable by the Buyer / Consignee.
15.	<u>Payment Terms:</u> 1. 65% Against Supply, Installation of Material . 2. 7% Against Successful completion of CAMC work every year for Five year on pro-rata basis (Total 35% on pro-rata basis) 3. The invoice shall be raised accordingly.
16.	Submission of the bid shall be unconditional and absolute acceptance of the mentioned terms and conditions of the bid. In case of any deviation from the mentioned terms & conditions in part or full or failure to provide required certifications shall result in disqualification and rejection of bid.

17.	<u>Pre-bid meeting through physical mode in the prescribed format:-</u> 1. A Pre-Bid conference will be conducted with the interested Bidders at the venue mentioned in GeM bid. 2. The time and venue shall be as stipulated in the GeM NIT. 3. In the Pre-Bid Conference, clarifications pertaining to technical, commercial and other issues regarding the items stipulated in the Bid Document may be discussed with the interested bidders. 4. All the administrative & incidental expenses e.g. travelling, lodging and boarding etc. shall be borne by the bidders. 5. A list of clarifications/deviations required to be discussed in the Pre-Bid Conference, shall be intimated/communicated in the prescribed Annexure-III to the concerned official over the e-mail to the DR(P&S) vide email id: drps@iitism.ac.in / purchase@iitism.ac.in as per the tender document at least 02 (Two) hours before the scheduled Pre-Bid Conference. 6. Based upon the discussion held in the Pre-Bid Conference, a MOM shall be prepared and if required, a Corrigendum/Addendum shall be issued in GeM Portal, and it shall be treated as a part of the Tender document. 7. However, the decision of the purchaser in this regard will be final. 8. No further Pre-Bid suggestions for clarifications/deviations will be entertained after the Pre-bid Conference.
18.	<u>Warranty Clause:</u> The warranty period of the supplied products shall be for a minimum period of one year from the date of installation and commissioning at the consignee location. OEM Warranty certificates must be submitted by the Successful Bidder at the time of Installation. Annexure-II to be submitted with the bid documents.
19.	<u>Comprehensive Annual Maintenance contract (CAMC)</u> The Comprehensive Annual Maintenance contract (CAMC) which will be for the next four years after the expiry of warranty of the product. This should cover the cost and replacement and maintenance of all consumable and non-consumable materials such as filters, cartridges, membranes, sensors, switches, compressors, motor, gas, UV lamps etc. including all electronic components and consumable for the water purifier. The water test report from NABL certified labs to be submitted as per requirement. The Cartridges and filters shall be replaced regularly on requirement basis along with other regular maintenance. Further, the Cartridges and filters shouldn't be used more than 6 months.
20.	Declaration by the bidder for Class of Supplier and Local content percentage in the prescribed format as per bid terms and condition. (Annexure-IV)
21.	Self-Certified Declaration for taking part in tender for blacklisting/debarring and insolvency in the prescribed format as per bid terms and condition. (Annexure-V)
22.	Undertaking related to Model certificate for Tenders to be submitted in the prescribed format as per bid terms and condition. (Annexure-VI)

23.	Technical Evaluation Checklist/Compliance Sheet (Annexure-VII): It is mandatory for bidders to fulfill the complete details in the Technical Evaluation/ Compliance Sheet. Bids having an Unfilled Technical Evaluation checklist/Compliance sheet will not be considered for evaluation or summarily rejected
24.	Evaluation Criteria: 1. Technical Evaluation: a. Part-A(Technical Compliance) will be evaluated as per the Technical Evaluation Checklist/Compliance Sheet submitted by the bidder. Bidders who have submitted their compliance in line with bid technical specifications will be evaluated for the next part of technical evaluation i.e, Part-B. b. Part-B (Commercial Compliance) will only be evaluated if bidders qualify in Part-A (Technical compliance) in all respects. 2. Financial part of the bid will be opened for those bidders who qualify in Technical Evaluation (Part-A & B).
25.	Bidders should submit the signed & stamped documents of entire bid documents for acceptance of the same, failing which the offer will not be considered for evaluation or will be summarily rejected.
26.	Integrity Pact : Annexure-VIII (Integrity Pact) is mandatory. In case of non-submission of the duly filled Annexure-VIII (Integrity Pact) by the bidder, the submitted tender shall be summarily rejected.

Ø Bidders are required to fill, duly signed and submit **Annexure -I, Annexure - II, Annexure - III, Annexure - IV, Annexure - V, Annexure - VI, Annexure - VII and Annexure - VIII.**

Ø Performance Security or Performance Bank Guarantee (PBG):- The successful bidder(s), on whom order will be placed, has to submit a performance security of **5%** of the total order value at the earliest as per PO terms before release of any payment. Performance security has to be submitted in the form of Bank Guarantee/Demand Draft from any Nationalized/Scheduled commercial Bank in favour of the **Registrar, IIT (ISM), Dhanbad**. Performance security should remain valid for a period of two months beyond the date of completion of all contractual obligations of the successful bidder(s). No interest will be payable by IIT (ISM) Dhanbad on the Performance Security deposited. In case the contractor fails to provide satisfactory service, the Performance Security submitted by the bidder(s) is liable to be forfeited. Link of PBG format - <https://people.iitism.ac.in/~download/tender/bankguaranteeformats.pdf>

Ø Payment will be made on successful delivery, installation (if any) and acceptance only subject to submission and verification of PBG.

Ø No advance payment will be made. Payment may be released through RTGS /

online payment mode against complete execution of the purchase order (PO)/ work order and submission of all the required documents as per the order preferably within 30 days after satisfactory supply, inspection, installation / commissioning & acceptance and on submission of pre-receipted tax invoice, delivery challan, warranty certificate and installation report in triplicate and Performance Bank Guarantee, subject to verification.

- Ø Bidders are required to submit OEM catalogue / Data Sheet in support of technical specification of products being offered.
- Ø Bidders are required to submit OEM compliance statement against every item as indicated in bid along with this bid.
- Ø Bidders are required to submit PAN and GST certificate along with this bid.
- Ø Bidders are required to submit Manufacturer Authorization Form (MAF) along with this bid. In case bidder quote goods of more than one OEM then MAF is required from all different OEM.
- Ø Bidders are required to submit all relevant documents / data as asked in bid document. Failing to this bid will be liable for rejection.

Instruction for submission of Bid Security (EMD)

***DD towards EMD should be in Favour of "The Registrar" IIT(ISM) Dhanbad.**

The bidder, who will submit their EMD (Bid Security) in form of DD / Bank Guarantee (BG) through speed post / courier are requested to kindly superscribed the envelope with the following details:

GEM Bid Number (As per the GeM Bid)	BID No: GEM/2025/B/6183776
Ref. No. of the Procurement	SW-INS-GeM-011-25-26
Dated	01.05.2025
Description	Potable Water Cooler for Hostels

The above document should be reached to the following address before the due date:

“Deputy Registrar”

Purchase and Stores

Administrative Block

IIT(ISM) Dhanbad

Jharkhand-826004

Ph.: +91-326-2235678, 2235584

Email: purchase@iitism.ac.in

BIDDER’S IDENTIFICATION DETAILS

SL. No.	Description	Reply of the Bidder
01	Name of the bidder	
02	Complete Address of the bidder with PIN Code	
03	Email ID of the bidder (for communication on purpose)	
04	Contact Number	
05	Complete Bank details: (For releasing of Payment)	

Bidders are requested to submit the basic details regarding their firm in tabular format as above.

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

3. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

4. Generic

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

Office of the DSW and all hostels of the Institute.
IIT ISM Dhanbad
Dhanbad
Jharkhand
Pin 826004

5. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of

Goods and Training of operators and providing Statutory Clearances required (if any)

6. **Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

7. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

8. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

9. **Warranty**

Warranty period of the supplied products shall be as given in specifications from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

10. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.

5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

Additional Clause For Comprehensive Maintenance Charges

- 1.CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, after satisfactory completion of Warranty. During the CMC period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months or as per user requirement. Cost of consumables shall not be included in CMC.Further there will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
- 2.CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.
- 3.GST shall be included in the CMC Charges quoted.
- 4.Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula.A 10% discounting rate per year shall be applied on CMC Charges for price evaluation on Net Present Value.
- 5.The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user.
- 6.While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No" options. If CMC Charges are included, an option for number of years for CMC required after the warranty period shall be available.Under this option up to 10 years can be chosen for CMC charges beyond warranty period.
- 7.In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted into Comprehensive warranty including preventive maintenance and calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are therefore advised to include the cost of Comprehensive Warranty including spares (excluding consumables) also in product Cost.
- 8.The CMC functionality shall be available in bid only and no direct RA shall be applicable.In case of bid to R/A decrement rules shall be applicable on total price inclusive of CMC charges. Bunching of products shall not be available while creating bids with CMC charges.

8.1.Buyer shall indicate number of years of warranty by selecting different options available in the field depending on warranty parameter applicable in category parameters for the equipment. No. of years of warranty indicated here shall supersede the warranty period indicated elsewhere in bid or product specifications. The Seller while participating in Bid/RA will get fields to indicate CMC charges as percentage depending on number of years of CMC selected by Buyer. The following shall be applicable, if 5 year CMC selected:

- CMC charges for 1st year after warranty period- Percentage to be indicated- A1
- CMC charges for 2nd year after warranty period- Percentage to be indicated- A2
- CMC charges for 3rd year after warranty period - Percentage to be indicated- A3
- CMC charges for 4th year after warranty period - Percentage to be indicated- A4

CMC charges for 5th year after warranty period – Percentage to be indicated- A5

Similarly, A6 to A10 are to be indicated for 6th to 10th year of CMC if applicable.

8.2.The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC as specified while creating bid.

8.3.In the price evaluation, the system shall provide function to calculate the cost of each equipment by formula indicated below including CMC and then show the inter-se-ranking of the bidders. The following are the variables

(i) Number of years for which CMC required.

(ii) Number of years of product warranty

The formula for calculating total cost including CMC charges shall be as under:

Total Cost for evaluation=

$C + C \{ (A1/100)/(1.10^n) + (A2/100)/(1.10^{n+1}) + (A3/100)/(1.10^{n+2}) + (A4/100)/(1.10^{n+3}) + (A5/100)/(1.10^{n+4}) \}$ and so on

C – Cost for equipment quoted and n shall be number of years of product warranty specified.

If 2 year warranty specified, n shall be 2 and if 5 year warranty specified, n shall be 5. A1,A2, A3, A4& A5 shall depend on how many years CMC selected. For 3 year CMC, only A1,A2 and A3 factors are to be taken into account and A4 and A5 will not be applicable.

8.4.CMC charges offered for each subsequent year should be same or higher than preceding year.

8.5.The CMC charges shall be offered within range of 3 to 10% of cost of equipment.

9.Since CMC charges are to be paid only later for each year during CMC period,applicable performance guarantee amount after placement of contract shall be based on the cost of equipment excluding the cost of CMC Charges.

10.Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable between 2.5% to 10% as specified in bid on total CMC Charges.The PBG submitted after award of contract shall be released only after new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification.Bank guarantee for CMC is to remain valid till completion of CMC period plus one year. The bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide services for the CMC contract after expiry of warranty period then PBG of equipment shall be forfeited.

11.In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by higher quoting eligible bidders on one-to-one basis.The equipment cost and CMC charges (year to year) shall be matched individually.

12.The CMC Contract shall be an offline contract to be handled by buyer.The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user and scope of CMC will be as per para 1 above.

13.CMC Charges are inclusive of all the charges for Transportation, Lodging, Boarding, all insurances including third party insurance and all other incidental charges. The same shall include GST. The prices also include cost of spares and damaged parts. Purchaser does not have any liability, whatsoever, over and above the cost of CMC. It also includes for arranging hand tools & tackles, special tools etc. required to carry out the work.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action

in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---