INDIAN INSTITUTE OF TECHNOLOGY

(INDIAN SCHOOL OF MINES)

DHANBAD

TENDER DOCUMENT

Notice Inviting Tender (NIT) for

Running of Canteen Services

Tender No.: **SAE-INS-077-26-27** Dated: 03.11.2026

Bid Submission deadline: 25.11.2026 at 01:00 P.M.

Tender Schedule

Particulars	Date & Time
Bid Security or Earnest Money Deposit	**Rs.1,00,000.00 (Rupees One Lakh Only)**
Start date and Time for Submission of Tenders	**03.11.2026 at 06:00 P.M.**
Last date and time for submission of Tenders	**25.11.2026 at 01:00 P.M.**
Date and time of opening of Tenders	**25.11.2026 at 04.00 P.M.**

ASSISTANT REGISTRAR (PURCHASE & STORES)
Email: arps@iitism.ac.in, sce@iitism.ac.in

Indian Institute of Technology (Indian School of Mines)

DHANBAD –826004 (INDIA)

GSTIN : 20AAAAI0686D1ZA

NOTICE INVITING TENDER

Subject: Tender for Canteen Services at Main Canteen

Quotations are invited for running the Canteen Services at Main Canteen in the premises of Indian Institute of Technology (Indian School of Mines) Dhanbad.

1. Tender Number, tender submission end date and contact details must be clearly mentioned on the envelope.
2. Offer should be submitted under TWO-BID system in two separate sealed covers i.e. "Technical Bid" and "Price Bid".
   a. Technical Bid Part-I - First sealed cover: Should contain the Technical Offer along with all annexures / forms along with EMD as asked in the tender document. All the above-mentioned documents should be signed and stamped and to be submitted as Technical bids as acceptance of the terms and conditions. This first sealed cover should be clearly super scribed with ―Part I - Techno-commercial bid against Tender no SAE-INS-077-26-27 dated 03.11.2026 – Canteen Services at IIT (ISM) Dhanbad. Price indication in the Technical bids will be summarily rejected.

   b. Price Bid Part- II -Second sealed cover – Price Bid: Should contain only Annexure II (Price Bid) (duly sealed and signed). Format provided in the tender document for price schedule should be followed and any other format will be liable for rejection. This second sealed cover should be clearly super scribed with ―Part II - Price Bid against Tender No: SAE-INS-077-26-27 dated 03.11.2026 – Canteen Services at IIT (ISM) Dhanbad.

   c. The above mentioned two sealed covers should be put in another big cover, sealed and should be super scribed as Offer for Tender No. : SAE-INS-077-26-27 dated 03.11.2026 – Canteen Services at IIT (ISM) Dhanbad.

   Important Note: Offers submitted not in line with the above guidelines will be liable for rejection.

3. The offer must be submitted in **Two Packet Bid**. Tender should be dropped in the tender box kept in the office of **Purchase & Stores, IIT (ISM) Dhanbad, Dhanbad– 826004 (Jharkhand, India)** only or may be submitted to P&S Section by Speed Post / Registered post / Courier / By Hand in sealed cover only within the due date of tender submission. IIT(ISM) Dhanbad will not accept such bid if delivered/submitted to the office of the Assistant Registrar (Purchase & Stores Section), IIT (ISM) Dhanbad after the submission deadline and such bids will be treated as Late bids / non-responsive bids. It will be the sole responsibility of the bidders that their bid should be submitted/delivered as per bid submission deadline. IIT (ISM) Dhanbad will not be responsible for any delay or transit loss or late delivery of bids to the office of the Assistant Registrar (P&S). All bids / correspondences should be sent to the following address only: "Assistant Registrar (P&S), IIT (ISM) Dhanbad, P.O. – Indian School of Mines (ISM), DHANBAD – 826004 (Jharkhand, India)".
4. Bid document(s) and all enclosures must contain the signature and seal of the authorized representative of the bidder.
5. Tenderer may also download the tender documents from the institute website www.iitism.ac.in

INDIAN INSTITUTE OF TECHNOLOGY (INDIAN SCHOOL OF MINES) DHANBAD

Tender Notice No.	**SAE-INS-077-26-27**
Name of Work / Service	**Canteen Services**
Number of Shops	01 (Details are as under)

Sl. No.	Shop No.	Location of Shop	Approx. Area (In Sq. Ft.)	Reserved. License Fee
1.	70	Main Canteen	590	As quoted by the bidder + 18% GST as applicable. (Reserved License fee is Rs12656/- (21.45/- per Sq. Ft.) + 18% GST (as applicable)

Tenure of the contract (maximum)	The tenure of the contract is maximum 5 years. Further, the contract shall be extended annually (one year at a time) for four more years based on satisfactory past performance meeting during and after probation period. The first year would be the probation period.
Electricity charges per month	As per the actuals
Water Charges	As per the actuals
EMD Amount	Rs. 1,00,000/-
Last date & time of receipt of Tender	25.11.2026 at 01:00P.M.
Date & time of opening of Technical Bids	25.11.2026 at 04:00 P.M.
Timing of the Outlet / Shop	07:00 AM to 11:30 PM or as decided by the Competent Authority of IIT(ISM)
Place of submission of Tender	Purchase & Store Section, IIT (ISM), Dhanbad-826004
Place of opening of Tenders	Purchase & Store Section, IIT (ISM), Dhanbad-826004
Link to download the tender document	(https://www.iitism.ac.in/tender)

Signature of the Bidder

INDIAN INSTITUTE OF TECHNOLOGY (ISM), DHANBAD

TENDER NOTICE No. SAE-INS-077-26-27 Dated 03.11.2026

Indian Institute of Technology (Indian School of Mines) Dhanbad (hereinafter referred to as the 'Institute') established by the Parliament and incorporated as a body corporate, is an Institute of National Importance declared as such under the Institutes of Technology Act, 1961. The Institute is engaged in imparting education and research of the highest standards in the area of Technology and Science. The campus is fully residential, and 10000 (approx.) residents reside on the campus during monsoon and winter semesters.

The Institute intends to allot space on fixed license basis to the willing bidder for running of Canteen Services having the experience to operate such an outlet under its ownership/proprietorship to cater to the need of the campus community.

- Bids are accordingly invited on behalf of the Indian Institute of Technology (Indian School of Mines) Dhanbad from the interested parties for running Canteen Services with the items as detailed in Table-1.

Table- 1 List of Items for the proposed Canteen Services

Sl No	Items	Description
1.	Soups	Veg & Non-Veg both
2.	Appetizers	Veg & Non-Veg both
3.	Tandoor items	Veg & Non-Veg items
4.	Combo	North Indian combo, Chinese combo, south Indian combo etc. (Veg & Non-Veg items)
5.	Thali	Veg & Non-Veg items
6.	Biriyani	Veg & Non-Veg both
7.	Dessert items	All items as per menu of the shop.
8.	Beverages	Tea, coffee, juices etc.
9.	Any other items	As per menu of the Shop

Note:- Any other items will be added based on mutual consent of the Shop Allotment Committee and the selected bidder.

Quality of Ingredients and other items:

The ingredients used must be of reputed brands from the list as given below. In case of non-availability of the reputed brand, any other brand needs to be approved by the administration, IIT(ISM), DHANBAD, Dhanbad/Commercial Establishment Committee before use.

Signature of the Bidder

Sl. No.	Items	Brand
1.	Salt	Tata, Annapurna, Everest, Surya, Patanjali
2.	Spices	MDH, Badshah, Everest, Tata, Patanjali
3.	Ketchup	Maggi, Kissan
4.	Oil	Sunflower, Sundrop, Godrej, Saffola, Fortune, Dhara, Patanjali (Use of Hydrogenated (Vanaspati) Oil in prohibited)
5.	Pickle	Mothers, Priya, Nilon, Patanjali
6.	Atta/Besan/Meda/Suji	Ashirvad, Shaktibhog, Laxmibhog, Patanjali
7.	Butter	Amul, Brittania, Mother dairy, Saras, Sudha
8.	Bread	Star, Kalory, Kabhib, Harvest, Quality, Moreish
9.	Cornflakes	Mohans, Patanjali, Kellogg's
10.	Jam	Kissan or Maggi
11.	Ghee	Amul, Mother Diary, Brittania, Saras, Patanjali, Sudha
12.	Milk	Amul, Mother Diary, Saras, Sudha
13.	Pasta	Maggi Pazzta, Del Monte, Weikfield, Golden Crown
14.	Paneer	Amul, Saras, Sudha
15.	Cheese	Amul, Milky Mist, Britannia, Gowardhan
16.	Tea	Brook bond, Lipton, Tata, Taaza, Wagh Bakri
17.	Sugar	Uttam, Madhur, Patanjali, Harvest
18.	Coffee	Nescafe, Bru
19.	Ice Cream	Amul, Mother Diary, Vadilal, Kwality, Havmor

Signature of the Bidder

Appendix-A

GUIDELINES FOR TENDER

General

1. Only a single space can be allotted to one family. For the purpose of this clause, the family would include self/spouse, dependent father, mother, dependent son, dependent-in-law, and unmarried daughter. Any member of the same family will not be allowed to secure any subsequent allotment of space through any other mean, such as business partnership or any purchase etc.
2. The prescribed bid form shall be duly filled by the bidder in all respects and should be sent to the Purchase & Store Section, IIT (ISM) Dhanbad
3. Technical bid & Price bid, if not enclosed in separate sealed covers, the tender shall be rejected.
4. The tenders will be opened on the prescribed date and time as mentioned on Page No. 3 of this document in the presence of authorized representative(s) of the bidding parties (if any).
5. The Financial bids of technically qualified bidders shall only be opened.
6. All entries in the tender shall either be typed or be written in ink, Erasure and over writings are not permitted and may render such tenders liable to summary rejection. All cancellations and Insertions shall be duly attested by the tenderer.
7. The Institute reserves the right to accept/reject any tender without assigning any reasons.
8. The contract shall be awarded to the successful bidder who will get maximum marks according to (Appendix A- Annexure-1)
9. Each and every page of the bid must be duly signed by the bidder.
10. If the bidder is a dealer/agency, there must be a valid authorization certificate from the competent authority/Board resolution, authorizing the person to sign and file the bid on behalf of the Company.
11. **Any bid without bidder signature on each page and without valid authorization certificate may/shall be rejected without assigning any reason.**
12. Overwriting or cutting in bid documents must be avoided. However, if any overwriting or cutting is caused due to some unavoidable reason, the same must be duly attested by the person signing the bid document.
13. The bidder is not allowed to make any additions/alterations to the tender paper. Such additions and alterations shall be at the bidder's own risk and shall render the tender to be summarily rejected. **Conditional tenders shall not be accepted.**
14. The bidder shall give his/her complete permanent and correspondence address in Annexure-I and shall also furnish/attached proof thereof.

Signature of the Bidder

15. The bidder must submit their official e-mail ID.
16. On acceptance of the Tender, the name of the accredited representative(s) of the bidder, who would be responsible for taking instruction from the Employer, shall be communicated to the Employer.
17. The bidder whose bid is accepted shall submit a ₹ 100/- non-judicial stamp paper at its own cost to the Office of P&S for preparing the contract agreement to be signed by both the parties.
18. The successful bidder's responsibility under this Contract commences from the date of issue of the Letter of Intent / Award by IIT(ISM) DHANBAD. The successful bidder shall be required to execute an agreement in the prescribed form, with the IIT(ISM) DHANBAD, within the specified time after the acceptance of his tender. The expenses for completion and making required number of copies and compilation of Contract Documents duly bound / titled and stamping / registration of the agreement with prescribed authority, if necessary, shall be borne by the bidder.
19. GST, works contract tax, or any other tax, any royalties, duties, levies, cess, entry tax, Octroi, profession tax, turnover tax, or of like on material or finished work in respect of this Contract shall be payable by the Tenderer and the Employer will not entertain any claim whatsoever in respect of the same, and nothing extra shall be paid/reimbursed for the same subsequently. However, any changes in the taxing structure shall be payable extra by the bidder.
20. The bidders are advised to inspect and examine the location of the site, its surroundings and satisfy themselves before submitting their Tenders as to the nature of the work and others aspect pertaining to the work.
21. Submission of a Tender by a Tenderer implies that he has read this notice inviting tender and all other Contract documents and has made himself aware of the scope and specifications of the work to be done & local conditions and other facts or having a bearing on the execution of the work.
22. The acceptance of Tender will rest with IIT(ISM) DHANBAD which does not bind itself to accept the lowest tender or any tender and reserves to itself full rights to reject any or all of the tender without assigning any reason whatsoever.
23. Conditional tenders, tenders containing absurd or unworkable rates and amounts, tenders which are Incomplete or otherwise considered defective and tenders not in accordance with the tender conditions, specifications etc., are liable to be rejected.
24. IIT(ISM) DHANBAD will not be bound by any Power of Attorney granted by the tenderer or by changes in the composition of the firm made subsequent to the execution of the contract. IIT(ISM) DHANBAD may, however, recognize such Power of Attorney and changes after obtaining proper legal advice, the cost of which will be chargeable to the contractor concerned.

Signature of the Bidder

25. If the bidder deliberately gives wrong information in his tender, IIT(ISM) DHANBAD reserves the right to reject such tender at any stage or to cancel the contract, if awarded and forfeit the Earnest Money/ Security Deposit/ any other moneys due.
26. The successful bidder should not sub-contract the part or complete work details in the tender specification without written permission of IIT(ISM) DHANBAD. The tenderer is solely responsible to IIT(ISM) DHANBAD for the work awarded to him.
27. NO DEVIATIONS to the tender conditions/specifications will normally be accepted.
28. This is the sole responsibility of the bidder to settle the dues from its customers. The Institute has no role to settle the dues between bidder and with any type of customer.

Eligibility Criteria

1. **Minimum 10 years' experience in** operating Canteen Services in Govt. Departments/ Public Sector Undertakings/ ABs. The relevant trade license, registration, agreement documents, work order or other valid document(s) should be attached as a proof with the bid document. The bidder should submit the Work-Order and supporting documents for providing Canteen Services.
2. The bidder should have a valid **GST Registration Number & PAN / Income Tax Registration.**
3. **Minimum average annual turnover of Rs. 05 (Five) Crores** in any three financial years of the preceding 5 (five) financial years i.e (FY 2024-25, FY 2023-24, FY 2022-23, FY 2021-22 & 2020-21) for operating Canteen Services in the Govt. Departments/ Public Sector Undertakings/ ABs. Those who are running such outlets on a Franchise name are also eligible for provide the registration documents on the individual/company's name.
4. The Bidders must have valid **FSSAI License** issued by competent authority of State/Central government.
5. The bidder/agency should have its own Bank Account.
6. The bidder must have experience in running canteen services at minimum 05 nos. of IIT/NIT/ and other establishments Central Government/State Government/PSUs/ABs and provide satisfactory work completion certificates from concerned organizations for the last 05 years.

Earnest Money Deposit (EMD):

1. Every bid must be attached with an Earnest Money Deposit of **Rs One Lakhs only (Rs 1,00,000/-)** as mentioned on Page No.3, in the form of DD (Demand Draft) in favor of the "Registrar, IIT (ISM) Dhanbad". Any bid which is not accompanied by the earnest money deposit shall be summarily rejected.

2. The earnest money of the successful bidder will be liable to be forfeited as liquidated damages in the event of any evasion, refusal, or delay on his part in signing the agreement.
3. The earnest money of the bidder who withdraws its tender in breach of conditions of the contract and who evades or refuses to sign the contract bond after acceptance of this tender within the period of its validity will also be liable to forfeiture.
4. The EMD of unsuccessful bidders shall be refundable to them after completing the bidding process.
    a. The EMD should be valid for a period of a 45days beyond final bid validity period.
    b. The EMD of the bidder whose bid is finally accepted shall be returned on deposit of the PBG (Performance Bank Guarantee)/Security deposit as stipulated in the Terms & Conditions in Appendix-B.

Performance Bank Guarantee/DD / Security Deposit (to be submitted by the successful bidder after awarding of contract):

The successful bidder to whom the bid will be awarded have to deposit a Performance Bank Guarantee/Security deposit in favor of "Registrar, IIT (ISM) Dhanbad" payable at Dhanbad of State Bank of India and which should be valid for next 60 days after the completion of the contract duration. The ***Security amount shall be Rs. 10,00,000/- (*Ten Lakhs Only).**

Documents to be attached with the tender

The bidder must attach self-attested copies of the following documents related to eligibility criteria along with the Technical Bid:-

a. Relevant Registration, Trade License, Agreement documents, Work Order, Other valid document(s) of the firm/establishment.
b. Income Tax Registration Certificate / PAN No.
c. GST Registration Certificate No.
d. Copy of FSSAI License.
e. Duly filled and signed Annexure-I, II, IV, V and VI.
f. Earnest Money Deposit (EMD) as mentioned on Page-3.
g. Address proof along with Aadhar Card
h. Government Identity Card of individual applicant/person signing the bid.
i. Chartered Accountant (CA) certified copy of annual turnover for any three financial years of the preceding 5 (five) financial years i.e. (FY 2024-25, FY 2023-24, FY 2022-23, FY 2021-22 & 2020-21).
j. Copy of Pass Book or Cancelled Cheque related to Bank Account.
k. A copy of experience in running canteen services at minimum 05 nos. of IIT/NIT/ and

other establishments Central Government/State Government/PSUs/ABs and provide satisfactory work completion certificates from concerned organizations for the last 05 years.

Submission of Bid:

The bid shall be submitted in two parts, i.e. (i) Technical Bid and (ii) Financial Bid:

(i) Technical Bid:

The technical bid shall consist of the entire tender document, i.e. Appendix-A, Appendix-B, and Annexure-I, II IV, V, VI along with all the supporting documents as detailed above should be attached (except Annexure-III).

(ii) Financial Bid:

a) The financial bid shall be submitted in Annexure-III only.

b) In case of a tie-in financial bid, the bidder with maximum experience will be given preference.

Bid Evaluation and Criteria for award of bid:

(i) Technical bids shall be evaluated first. Bids without supporting documents and the signature of the bidder shall be rejected.

(ii) Financial bids of technically qualified bidders shall only be opened.

(iii) Evaluation of bids will be done as follows:

Annexure- 1

Sl. No.	Evaluation Parameter/Criteria	Total Marks=100 marks
A.	**Average Annual Turnover (in Cr.) for** any three financial years of the preceding 5 (five) financial years i.e (FY 2024-25, FY 2023-24, FY 2022-23, FY 2021-22 & 2020-21) **Turnover range: 05 to 15Cr.** Linear Scale Marking Formula: Marks = $\frac{T}{15} \times 15$ Where: T corresponds to the turnover in Cr. Note: 1) All the calculations shall be considered upto 2 decimal places. 2) The bidder must have an average turnover of at least Rs. 5Cr., during any three financial years as mentioned. 3) In case any bidder obtains more than 15 marks, the same shall be restricted to a maximum of 15 marks.	**Maximum Marks=15**
B.	**Experience in operating Canteen Services/Similar Food outlets in IIT/NIT/Govt. Departments/ Public Sector Undertakings/ ABs. The relevant registration /Agreement documents/Work Order/other valid document(s) should be attached as a proof with the bid document.** **Experience: 10 to 20 years** **Linear Scale Marking Formula** **Marks=** $\left(\frac{E}{20\times12}\right) \times 15$ Where: E= Number of Months of relevant experience (1year will be considered as 12 months, 15days and more will be considered as 1 month). Example: 5 years 3months 15 days = 12*5+3=1= 64 months. 5 years 3months 14 days = 12*5+3=0= 63 months. 1) All the calculations shall be considered upto 2 decimal places. 2) The bidder must have minimum of 10 years of experience. 3) In case any bidder obtains more than 15 marks, the same shall be restricted to a maximum of 15 marks.	**Maximum Marks=15**
C.	**Presentation**	**Maximum Marks=20**

Signature of the Bidder

	(Nutritional Standards, Food Safety and Hygiene, Client References & Testimonial, Capacity & Resources)	
D.	**Nos. of the currently running contracts for providing Canteen Services/Similar Food outlets in IIT/NIT/ Govt. Departments/ Public Sector Undertakings/ ABs.**	**Maximum Marks=20 (Marks per organization / institute / contract are 02 marks)**
E.	**Financial Score**	**Maximum Marks = 30**
	The Financial Score of i^{th} bidder will be computed as follows: $$FS\ (i) = \frac{30 \times LF\ (i)}{FB}$$ Where, FB = Highest License fee quoted by the bidder in financial bid amongst all technically qualified bids. FS (i) = Financial Score of the i^{th} bidder. LF(i) = License fee quoted by the i^{th} bidder in financial bid.	
		TOTAL Marks =100

Note:

1. The bid will be awarded to the successful bidder who will get maximum marks.
2. The Technical evaluation shall be carried out based on the documents submitted by the bidder for the technical bid.

Signature of the Bidder

TECHNICAL BID - CHECK LIST

S.No.	Technical Evaluation Criteria	Document Submitted (Yes/No)	Supporting Documents provided at
1	**EMD**		
2	**Minimum 10 years' experience in** operating Canteen Services/Similar Food outlets in Govt. Departments/ Public Sector Undertakings/ ABs. The relevant registration /Agreement documents/Work Order/other valid document(s) should be attached as proof for providing Canteen Services with the bid document.		Page No. _____
3	The bidder should have a valid **GST Registration** Number and PAN / IT Return		Page No. _____
4	**Minimum average annual turnover of Rs. 05 (Five) crores** in any three financial years of the preceding 05 (five) financial years i.e. (FY 2024-25, FY 2023-24, FY 2022-23, FY 2021-22 & 2020-21) for operating Canteen Services/Similar Food outlets provided in the Govt. Departments/ Public Sector Undertakings/ ABs. Those who are running such outlets on a Franchise name are also eligible for providing the registration documents on the individual/company's name.		Page No. _____
5	The Bidders must have valid **FSSAI License** issued by competent authority of State/Central government.		Page No. _____
6	Copy of Pass Book or Cancelled Cheque related to Bank Account.		Page No. _____
7	A copy of experience in running canteen services at minimum 05 nos. of IIT/NIT/ and other establishments Central Government/State Government/PSUs/ABs and provide satisfactory work completion certificates from concerned organizations for the last 05 years.		Nos. of years in operation _____ Page No. _____ Page No._____
8	Any other documents as required in bid.		Page No. _____

Other Information

1. Any bid received after the stipulated date and time, as mentioned on Page No. 3 of this document, shall be summarily rejected and will not be considered under any circumstances, whatsoever the reason, and no explanation to the effect such as delay in submission has been caused due to postal lapse, shall be entertained.
2. The tender will remain valid for 180 days from the date of opening of the bids. After submission of the bid, it shall be deemed that the bidder has undertaken to keep its tender open for acceptance for the entire period of 180 days and will have no right to withdraw the same before the expiry of the said period. In case, intimation of its acceptance is issued to the bidder at a later

Signature of the Bidder

date; the bidder shall be competent to refuse.

3. The offer shall be kept open for acceptance for a period of SIX MONTHS from the date of opening of tenders. In case IIT(ISM) DHANBAD calls for negotiations, such negotiations shall not amount to cancellation or withdrawal of the original offer shall be binding on the bidders.
4. The party, whose tender is accepted will have to sign an agreement within 15 days from the award of the tender, failing of which the EMD will be forfeited, and the acceptance of its tender may be annulled at the discretion of the Institute.
5. The successful bidder must have to run the Canteen services within 30 days of the award of the contract. If the successful bidder fails to comply the same, will be assumed as breach of the contract and suitable action may be initiated as per the Institute rule and regulations.
6. The tenders that do not fulfill any of the above conditions or are incomplete in any respect are liable to be rejected.
7. The Institute reserves the right to accept or reject any or all tenders without assigning any reasons thereof and the bidder shall have no right, whatsoever, to challenge the same.

Signature of the Bidder _____

Name _____

Full Address _____

_____

_____

Telephone / Mobile No.:

Email ID : _____

Paste Recent Photograph

APPENDIX – B

TERMS & CONDITIONS OF CONTARCT

Duration of the contract

The tenure of the contract is maximum 5 years as mentioned on Page No 3. Further, the contract shall be extended annually (one year at a time) for four more years based on satisfactory past performance meeting during and after probation period. The first year would be the probation period.

License Fee, Electricity and Other Provisions for Licensed premises

1. The bidder shall be liable to pay the amount of the monthly license fee @ Rs 21.45/Sq. Ft. + 18% GST for Closed Space Area (CSA × L.F.).
2. The License fee shall be paid in advance by the 7th day of the month, failing which a fine @10% of the existing license fee amount will be levied.
3. The sanitation/cleaning charges will be @ Rs 03.00/Sq. Ft. + GST on the total area on which license fee will be paid by the Bidder i.e. (CSA + OSA) Sq. Ft. as applicable. It will be the sole responsibility of the bidder to maintain cleanliness and proper hygiene of the allotted space and its surroundings.
4. Besides, the bidder shall also be liable to pay the electricity charges on an actual consumption basis to the Account section at the prevailing rates along with the payment of the monthly License fee. For this purpose, there shall be a meter installed in the outlet by the Institute. The electricity charges shall, however, be subject to revision / change from time to time which shall be payable by the bidder as aforesaid at the then prevailing rates.
5. In case of non-payment of electricity charges in time, the bidder shall be bound to pay the penalty towards belated payment @ 5% per month of actual dues (to be rounded off) over and above the bill. Further, if the dues of electricity consumption remain unpaid for up to three months, the electricity connection shall be disconnected without giving any notice on this behalf.
6. The Water-Charges will be @ Rs. 10 per kiloliter (as applicable) + GST if there is an installation of Water-meter in commercial space. If there is no installation of the Water-meter then a flat rate of @ Rs. 500/- + GST will be charged monthly from the commercial establishment. The bidder will pay the water bill as per the revision from time to time and as per the institute's norms.
7. Non-payment of License fees, electricity charges, and cleaning & maintenance charges, water charges, within the time shall be deemed to be a serious breach of the contract and may lead to termination of the contract at the discretion of the Institute and which shall not be challenged by the bidder under any circumstances, whatsoever in any court of law.

Signature of the Bidder

8. The bidder shall use the premises ONLY for which it has been allotted by the Institute under the contract. Theuse of the premises for other purposes will lead to the suspension/termination of the contract with immediate effect.
9. The bidder shall not use the premises for residential purposes or for any other purposes (including vending of any item other than those for which permission has been given) without prior written permission of the Office of the Registrar. The bidder shall always use the premises in a prudent and careful manner as if it were his own.
10. **Penalty Clause**: The bidder shall be liable to be penalized or fined in cases of defaults and negligence on its part or for complaints in the manner provided hereafter at the discretion of the Institute and/or at behest of the SAC. Such penalty or fines shall be imposed through the Office of the Registrar according to the nature of the complaints. The first penalty in such case would be to the tune of Rs. 500/- , the second penalty in the tune of Rs. 1000/- , and the third penalty in the tune of Rs. 2000/- or such higher penalty as deemed fit by the SAC/Institute.
11. The list of other incidents for the imposition of the penalty are listed below:
    (a) Adulteration in fooding items (b) Recurrent occurrences of insects and/or foreign objects found in foo ding items. (c) Quantity less than as prescribed of any items (d) Non- compliance on hygiene of commercial space, stores or anywhere inside the premise of allotted space. (e) Non-compliance of environment friendly waste disposal methods. (f) The penalty for unsatisfactory and substandard services. (g) Non display of discount/menu price at shop. (h) Any other recurring service deficiency not listed above, and not rectified even after repetitive communication from IIT(ISM), DHANBAD.
12. The successful bidder will display the menu rates and prices on a display board (of at least 03'×1.5' size board) in front of the allotted space.
13. **Location Visit:** The Bidder may visit the location of Canteen Services at Main Canteen on any working day from Monday to Friday from 03:00 PM to 4:00 PM.

Outlet / Shop Timing, Items, Prices, Facilities and Services etc.

14. Timing of the outlet/shop shall be as mentioned on Page No. 3. Running the shop/outlet beyond this time shall be carried out only with the prior permission of the Office of the Registrar/SAC.
15. The shop/outlet shall operate on all seven days of the week and there shall be no holiday under any circumstances. It may be closed only with the prior instructions/approval of the Office of the Registrar/SAC.
16. All items mentioned in Item List must be available in the shop/outlet. However, the Institute, through Shop Allotment Committee (SAC) may add or delete any number of items to the

shop/outlet either suo-moto or on the recommendation of the designated committee.

17. All necessary furniture and other infrastructure shall be provided and maintained by the Bidder itself.
18. The facility of Payment through BHIM, UPI, Credit /Debit Card, etc., should be made available.
19. Further, the bidder shall maintain a display board on its shop of size 03'×1.5' which shall contain the following information:

    Name of the Bidder:
    Activity of the Outlet:
    Name of Authorized Person:
    Mobile Number:
    Land Line No:
    Timings of shop:
    License Valid Up to:
    Price list of the items:
    Discount Offered:

20. The bidder should provide the cash memo/bill of the sold items to customers.
21. Safety standards should be maintained. Fire extinguishers (2 Kg & 4.5 Kg dry type), sand buckets, should be installed in accessible places and should be in working conditions. A list of emergency numbers should be displayed in a prominent place of the shop/outlet. First-aid measures should also be available in outlets for emergencies.
22. Small sets of services/items for sale along with the price list should be prominently displayed in a legible font. A printed price list should also be available. All items on the price list should be made available to the customer.
23. The bidder shall have to provide proper and smooth services to the customers to their satisfaction.
24. Any loss to the Campus residents with regard to the services provided by the bidder shall be the responsibility of the bidder. The Institute shall be indemnified in this regard and shall not be a part of any legal proceedings thereto.
25. All the items prescribed as per the tender agreement should be made available at all times. Permission for any alteration, addition, or deletion should be obtained from the Office of the Registrar/SAC.

Statutory Liability of Goods & Services Tax (GST) and Other Taxes

26. The service provider will be solely responsible for the compliance of all labour welfare like

payment of Minimum Wages, EPF and ESI (as applicable) to their staffs. IIT (ISM) Dhanbad (Institute) will not be responsible for any payment to the staffs hired by the service provider. The bidder will be liable for all the compliances of State/Central Govt. statutory.

27. The service provider will engage/appoint their staff(s) as per the terms and conditions and guidelines of GoI.
28. The bidder shall be absolutely liable for payment of GST to the respective department on items sold in the shop/outlet. The Institute shall have no liability, whatsoever, in this regard and shall be deemed to be immune and indemnified in all respects.
29. The bidder shall further be liable to pay to the Institute GST at the rate applicable from time to time on the License fee payable by the bidder. GST shall be payable over and above the License Fee and Office concerned shall, for accounting purposes, issue a Tax invoice/receipt with GSTIN to the vendor in confirmation thereof.
30. The bidder shall also be liable to pay all other taxes, levies and other legal payables that may be applied by the Government, local authorities and other competent forums from time to time.
31. The bidder shall not tamper with the trees, plants, shrubs, hedges, lawns, and flowers standing or maintained on or around the said outlet or in other places of the campus.
32. The bidder shall not make any addition or alteration to the building of the said shop/premises or tamper with the fittings or electrical installations therein, nor make any unauthorized constructions or extensions to the electricity or water supply lines without the specific written permission of the Licensor in this behalf.

Quality, hygiene & cleanliness

33. The bidder shall maintain high quality of items to be sold or services to be provided. There shall be no compromise in regard to the quality of items to be sold / services to be provided in the shop/outlet premises.
34. The bidder shall maintain full hygienic conditions in the shop/outlet, in storage and in keeping the floor, furniture neat and clean, so as to maintain the standards and aesthetic values in the Shop/outlet. The bidder shall also have to make his own arrangements for the safe storage of materials.
35. Office of the Registrar/ SAC /or his representatives shall inspect the shop at any time as required.
36. The premises should be kept well-ventilated and well lit. No display/encroachment is allowed outside the premises.
37. Garbage and waste disposal should be done as per the institute norms. Pest/rodent control should be done on regular basis to control the harmful insects and rodents.

38. Unusable/old/not working/stale/expired items/parts/goods should not be kept in the shop/outlet under any circumstances.
39. Usage of plastic bags is strictly PROHIBITED and the same shall not be used under any circumstances, whatsoever. Instead use of Paper bags / plates / cups / etc. is encouraged.

Directives of Office of the Registrar and SAC

40. The bidder shall carry out the work in accordance with this contract and the directives of the Office of the Registrar and to the satisfaction of the Director through the SAC. The SAC may, from time to time, issue further instructions, detailed directions and explanations in regard to:
    (a) The variation or modification in the list of items/services including additions/omissions / substitution.
    (b) The removal from the site of any material thereon by the bidder and the substitution of any other materials thereon.
    (c) Inspection of materials and other equipment, etc., whenever required.
    (d) Maintenance of proper hygienic conditions, cleanliness and neatness pertaining to all aesthetic values.
41. The institute may create a waiting list of H2 and H3 bidders for a period of 1 year subject to their consent and agreement to match price of H1 bidder in case H1 fails/discontinues its services.
42. **Price Revision:** The rate may be reviewed by the Institute not before one year from the date of start of Canteen services/from the last revision. The revision of rate may be considered on written request with proper justification from the contractor based on inflationary trends, not more than percentage increase in consumer price index (CPI). The decision of the Institute on the revision of rates shall be final and binding on both the parties.
43. The furniture will be provided by the Institute only in the dining area.
44. The Electricity Charges within the dining area will be also born by the Institute.

Deployment of Workmen

45. The bidder shall employ in running the outlet only such persons as are careful, skilled, experienced in their trades, dutiful, sober, well-behaved and rules compliant.
46. The bidder shall neither employ any child labour nor any worker who is below 18 years of age.
47. No female employee shall be allowed to work in the shop during the night, i.e., beyond 8:00 pm.
48. All the workers shall invariably carry their ID Cards (to be provided by the bidder at its own costs) and shall be produced to the security personnel and other Institutes authorities, whenever asked for.

49. The bearers for servicing in the outlet will be provided uniforms by the bidder during the working hours at its own cost and they are required to wear them in neat and tidy manner during working hours.
50. The bidder shall be absolutely responsible for strict adherence of discipline and good conduct by its workers.
51. The bidder shall be bound to remove any such worker and disallow him/her from entering into the Institute premises that the Institute does not deem appropriate to continue within the Institute premises for administrative or any other reasons.
52. The bidder shall have absolute authority in regard to the engagement, disengagement, suspension, termination, retrenchment, dismissal and discharge etc. of its workmen and for all disciplinary actions against them. The bidder shall be responsible of master and servant relationship with its workmen and the Institute shall have no concern, whatsoever, with all the above-mentioned matters.
53. The bidder shall be absolutely liable in regard to any dispute or other matters concerning its workmen which are initiated in any forum or court of law and shall further be liable to meet and discharge all the liabilities that may arise on account of its relationship with its worker from the decisions of any court including all liabilities as are thrust upon by virtue of the provisions of any labour law being in force at the time besides other statutory liabilities.
54. The bidder shall further be liable to make good the loss to the property of the Institute, if any that may be caused on account of any non-responsible action on the part of its workers, whether deliberate or otherwise.

Compliance of Statutory Obligations and Other Provisions

55. It is understood that a number of enactments and laws would apply to the bidder, which are supposed to be complied by the bidder in letter and spirit and in particular to laws relating to minimum wages to worker, employees compensation and Goods and Service Tax etc.
56. The bidder shall ensure that no product shall be sold from the premises which is prohibited to be sold within the premises of an educational Institute, as per the provisions of the Cigarette and Other Tobacco Products (Prohibitionof Advertisement and Regulation of Trade and Commerce, Production, Supply and Distribution) Act, 2003.
57. The bidder shall be liable to ensure compliance of all enactments, rules, regulations (as applicable) and of other authorities besides the instructions of the Institute that may be in force from time to time including all the labour laws, employees compensation and the minimum wages, as well as Weights and Measures and Prevention of Food Adulteration etc.

58. As per the directive of the Govt. of Jharkhand State, bidders to ensure that 75% of workers to be deployed from Jharkhand state. The bidder / Contractor is also required to be get registered from the local Employment Exchange, Dhanbad or local Employment Exchange located at Nirsa or Kumardubi.

59. The bidder shall comply with all applicable Labour Laws and notification issued by the Ministry of Labour and Employment, Central Government from time to time, including the code on Wages, 2019, the Occupational Safety, Health and Working Conditions Code, 2020(including Contract Labour and Child Labour regulations), Code on Social Security, 2020, Industrial Relations Code, 2020 and the other respective rules framed thereunder.

60. EPF provisions are mandatorily applicable to the Contractor (bidder) in case they deploy 20 workers or more. As per EPF rules, the employee and employer contributions shall be 12% each of basic wages plus D.A. Out of the employer's 12% contributions, 8.33% shall be credited to the Employees' Pension Scheme(EPS) (subject to statutory wage ceilings) and the remaining 3.67% shall be retained in the EPF.

61. ESIC provisions are mandatorily applicable to the Contractor(bidder/vendor) in case of deployment of 10 or more workers drawing wages up to Rs. 21,000/- per month(Rs. 25,000/- per month for persons with disabilities). The contributions towards ESIC shall be @0.75% of wages by the worker and @3.25% of wages by the Employer (bidder/vendor).

62. The Institute shall be absolutely immune and deemed indemnified in all matters, claims, liabilities and legal consequences which relates to compliance of statutory provisions, rules and regulations, orders and directions of Govt. authorities/ municipal corporation/courts/forum etc. as well as the provisions of this contract agreement. In case, the Institute is put to bear any liability for lapses on the part of the bidder or for its illegal actions, the Institute would have the right to realize from the bidder all dues if those are in financial terms, and on other matters, in appropriate manner as it deems appropriate including adopting legal recourse.

63. The bidder would comply with all guidelines/instructions issued by the Office of Registrar in consultation with the SAC besides following other Institute Orders/instructions of security authorities concerning the security/safety issues and Institute discipline.

64. The Bidder shall ensure that it and its employees' do not adversely affect the peaceful and congenial atmosphere of the Institute's premises.

Security Deposit

65. In case of, in which under no clause(s) of this contract, the bidder shall have rendered himself liable to pay compensation amounting to the whole of his Security Deposit, the Director shall

have the power to adopt the following course as may be deemed by him best suited to the institute. To rescind the contract (of which decision, notice in writing to the bidder by him through competent authority, shall be conclusive evidence) in which case, the security deposit of the bidder shall stand forfeited and be absolutely at the disposal of the institute. Besides, for the recovery of any amount in excess of the security money, the Institute shall be at libertyto adopt such legal recourse, as it may deem appropriate at the time.

66. If the bidder breaches any terms and conditions of the agreement which is deemed to be serious by the Institute, its security deposit may be forfeited either in part or in full as the Institute may deem appropriate, at its discretion.

67. IIT(ISM) DHANBAD reserves the right to set off the Security Deposit, against any claims of any other contracts with IIT(ISM) DHANBAD.

68. No interest shall be payable on Security Deposit or on any money due to the contractor.

Complaint Mechanism

69. The bidder shall maintain a complaint book in the outlet wherein the consumers may register their complaints. The complaint book shall be produced every month on the first working day before the Office of the Registrar (through the warden In-charge, if the shop is located in the hostel) for necessary action.

70. The bidders must have 24×7 complaint attending service setup. In case of any call, the same must be attended within two hours.

71. The complaints shall be removed or dealt with by the bidder on a priority basis on issues that concern the bidder and a compliance report thereon, shall be submitted to the Office of the Registrar along with the production of the complaint book.

72. The bidder shall be liable to be penalized or fined in cases of defaults and negligence on its part or for complaints in the manner provided hereafter at the discretion of the Institute and/or at be behest of the SAC. Such penalty or fines shall be imposed through the Office of the Registrar according to the nature of the complaints.

73. However, if the complaints of identical nature still persist, the Institute would be at liberty to terminate the contract forthwith without giving any more notices.

Termination of Contract

74. Normally the bidder will not be allowed to leave/terminate the contract during the prescribed contract period. However, by serving a notice period of at least 3 months, the bidder may be allowed to terminate the contract, failing which the entire amount of Security Deposit/Bank Guarantee will be forfeited.

75. The contract is liable to be cancelled at any time if found and/or reported by students/staff/residential/inspecting team about poor services rendered in the shop without giving any notice period/time.

76. In case, the contract is terminated, or it comes to an end by efflux of time, the contractor shall hand over the vacant possession of the licensed premises within 15 days of the contract coming to an end. Failure to hand over the vacant possession of the premises as aforesaid, would render the contract to pay the penal damages to the Institute @ 50 times of the existing flat rate license fee of the premises shall be charged for the 1st month whichshall increase in telescopic method from 2nd month onwards i.e. for 2nd month – damages + 10% of rate of damages; for 3rd month – damages + 20 % of rate of damages. For 4th month – damages + 40% of rate of damages and so on, limited to the maximum 5 times of rates of damages charged during the first month of unauthorized occupation or such higher rate as may be fixed by the Institute at its absolute discretion from timeto time. The penal damages under no circumstances shall be subject to question and it is the specific term of this contract.

77. The Institute shall further be within its absolute rights to enter the premises and assume absolute possession of the premises licensed under this contract from the bidder and the same shall not be subject to challenge. All the goods belonging to the bidder in such circumstances shall be deemed forfeited there-from and may be sold or put to auction at the discretion of the Institute. The Institute may, if it so desires, proceed against the bidder in terms of provisions of the Public Premises (Eviction of Unauthorized Occupants) Act, 1971 since the entire premises is governed by the provisions of the said Act in case of non-handing over its possession to the Institute as aforesaid.

Assignment & Subletting:

78. The bidder shall not assign the contract or any part thereof or any benefit or interest thereon or there-under without written the consent of the Institute. The whole of the charge included in the contract shall be executed by the Bidder or his authorized competent representative(s). The bidder shall be responsible for the acts, defaults and neglects of its workmen, fully being deemed as those of the bidder itself.

79. If at any time, it is detected that the outlet has been sublet or assigned to any other entity by the bidder, the Institute would be at liberty to terminate the contract forthwith without giving any time to the bidder and further to take over the possession of the given premises and/or to hand over the same to any other party at its sole discretion.

80. In case of subletting is proven, the rates of damages will be calculated at two times of damages (as mentioned in Clause-65 above) for 1st month; two times of damages + 10% two times of

damages for 2nd month; two time of damages + 20% two time of damages for 3rd month; two times of damages + 40% two times of damages for 4th month and so on, limiting to maximum 5 times of damages charges in such cases.

81. The entire business of the outlet shall be carried out in the name and at the behest of the bidder.
82. The bidder or his authorized/competent representative whose intimation would be provided in writing in advance to the Office of the Registrar, shall at all times be available in the outlet and the business of the outlet shall not be carried out by any other person/ entity under any circumstances.
83. In the normal course, the bidder or his authorized competent person should be available in the shop/outlet. However, if for any reason, the bidder is not in a position to be available in the outlet consecutively for more than 3 days, a prior permission will have to be obtained from the Office of the Registrar, failing which, it will be deemed that the bidder has violated an essential condition of the contract and the bidder may be dealt with in an appropriate manner for this default which may include adequate penalty at the discretion of the Institute.

Contract Documents and their interpretations

84. The original agreement shall remain with the Institute while a photocopy thereof may be retained by the bidder, if it so wishes.
85. The several documents forming the contract are to be taken mutually explanatory to one another and in case of any ambiguities or discrepancies, the interpretations of the same shall be communicated in writing by the Institute through its competent authority to the bidder along with the directions, if any, and the same shall be deemed to be final and binding and shall not be open to question in court.

Invoice Generation

86. The bidder shall raise the bills/invoice/cash memo only through electronic mode. No mode of billing is accepted other than the electronic mode.

Jurisdiction

87. All matters and disputes under this contract shall be subject to the jurisdiction of Dhanbad District Courts only.

Date:__ Signature of the Bidde:

Name of the Bidder:

Seal

Annexure-II

Part-I

APPLICATION FOR RUNNING AN OUTLET IN IIT (ISM) DHANBAD

Name of the Applicant (If an individual)/Firm: ----------

Father's Name: ----------

Address of self and Firm ----------

Phone No. /Mobile No. ----------

Email ID: ----------

Aadhar No: ----------

Details of EMD

a. Amount : ₹_____/-

b. DD/ FDR No. : _____

c. Dated : _____

d. Bank & Branch: _____

GST No.: ----------

PAN: No.: ----------

Experience, if any (in years): ----------

Name and address of two responsible persons as guarantors:

Name: Aadhar No: Address: Signature	Name: Aadhar No: Address: Signature

Declaration:

I hereby undertake –

1. That I shall bear all the expenses if there is any damage to the said premises.
2. That I shall vacate the Outlet premises and handover it to the Institute whenever a notice is served.
3. That I bind myself to the terms and conditions of this tender document.

Date:_____ Signature of the Bidder

Seal:

Part-II

DETAILS TO BE FILLED BY THE BIDDER:

IN CASE THE BIDDER IS A FIRM	IN CASE THE BIDDER IS AN INDIVIDUAL
Income Tax Registration Certificate/PAN No._____	Income Tax Registration Certificate/PAN No._____
GST Registration Certificate/No._____ Document Enclosed: Yes/No	GST registration of the last work._____ Document Enclosed: Yes/No
Registration certificate _____ Document Enclosed: Yes/No	Not required
No of years of experience _____ Document Enclosed: Yes/No	No of years of experience _____ Document Enclosed: Yes/No
In case of person signing the bid on behalf of the Firm, enclose authority letter.: Yes/No	In case of person signing the bid on behalf of the Party, enclose authority letter: Yes/No
Average Annual Turnover **for** any three financial years of the preceding 5 (five) financial years i.e. (FY 2024-25, FY 2023-24, FY 2022-23, FY 2021-22 & 2020-21) with income tax return certificate.	Average Annual Turnover **for** any three financial years of the preceding 5 (five) financial years i.e. (FY 2024-25, FY 2023-24, FY 2022-23, FY 2021-22 & 2020-21) with income tax return certificate.
FDR/TDR/DD No._____ Issuing Bank Name_____ Date of issue_____	FDR/TDR/DD No._____ Issuing Bank Name_____ Date of issue_____
EMD details	EMD details
Aadhar No. of Individual:_ Document enclosed: Yes/No.	Aadhar No. of Individual:_____ Document enclosed: Yes/No.

Signature of the Bidder_____

Seal:_____

Annexure-III

INDIAN INSTITUTE OF TECHNOLOGY(INDIAN SCHOOL OF MINES), DHANBAD

FINANCIAL / PRICE BID

(For the running of Canteen Services at Main Canteen)
To be submitted separately as price bid.

Name of the Bidder/Firm/Company	Quoted Monthly License Fee for Closed Space Area of 590 Sq. Ft.(approx.)(C.S.A x L.F (In INR)	GST @ 18% (In INR)	Total (In INR)
	(A)	(B)	(A+B)

Date:

Signature of the Bidder: _____

Signature of the Bidder

Annexure-IV

Declaration of the Offered Price for the Items

To
The Registrar
IIT(ISM), DHANBAD
Dhanbad - 826004

Respected Sir,

I/We Proprietor/ Partner(s) of M/s, _____ hereby, declare an offer of the maximum quoted rate as mentioned in Annexure – III of the tender document for running Canteen Services at Main Canteen to the IIT(ISM) DHANBAD Community.

Date:

Signature of the Bidder: _____

Name of the Bidder: _____

Address: _____

Phone No.:_____

E_mail:_____

Seal:

Signature of the Bidder

Annexure-V

Certificate by the bidder

Date: _____

To,
The Director,
IIT (ISM) DHANBAD.
Dhanbad - 826004

Subject: **Undertaking regarding type of bidder**.

Reference: Office Memorandum No. F.7/10/2021-PPD (1) dated: 23.02.2023 issued by Department of Expenditure, Ministry of Finance, Govt. of India.

Tender No. **SAE-INS-077-26-27**
Name of Tender: **"Running of Canteen Servcies"**

Sir,

1. I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India; I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority. I hereby certify that this bidder fulfils all requirements in this regard and is eligible to be considered. [Where applicable, evidence of valid registration by the Competent Authority is attached.]

2. I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India and on sub-contracting to contractors from such countries; I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority and will not sub-contract any work to a contractor from such countries unless such contractor is registered with the Competent Authority. I hereby certify that this bidder fulfills all the requirements in this regard and is eligible to be considered. [Where applicable, evidence of valid registration by the Competent Authority is attached.]"

Yours Faithfully,

(Signature of the Bidder) Seal

Annexure-VI

SELF DECLARATION

I/We, …….

do hereby state and declare as follows:

That I/We have participated in the Tender No **SAE-INS-077-26-27 dated 03.11.2026** for the Running of Canteen Services at Main Canteen, IIT(ISM), Dhanbad.

1. That I/We do not own, hold, or have been allotted any other commercial shop in the IIT(ISM) Dhanbad.
2. That I/We have read Clause -1 of Appendix -A of the tender document and understand that only a single space can be allotted to one family. For the purpose of this clause, the family would include self/spouse, dependent father/mother, dependent son, dependent in-laws and unmarried daughter. Any member of the same family will not be allowed to secure any subsequent allotment of space through any other mean, such as business partnership or any other purchase etc. I/We declare that current tender does not violate this provision.
3. That if this declaration is found to be false, incorrect, or misleading at any stage, **IIT(ISM), Dhanbad** shall have the full right to take necessary actions against me as per Institute Rules.

Date:

Signature of the Bidder: _____

Name of the Bidder: _____

Address: _____

Phone No.: _____

E_mail: _____

Seal:

Signature of the Bidder